

Urgent Ambulance



Ambulance cover for complete peace of mind.

Depending on your level of cover, we cover emergency road transport anywhere in Australia when provided by the recognised state based ambulance organisation or an approved HBF provider.

Urgent Ambulance cover is a great low-cost way to safeguard you and your family – especially when you consider a trip in an ambulance could cost more than \$900 if you don't have Urgent Ambulance cover. HBF does not cover air or water ambulance services.

Each state runs a little differently, so here's what you need to know:

Urgent Ambulance is not available for sale to QLD or TAS residents.

- If you live in TAS, you may be covered under your state based scheme for urgent ambulance services within your state.
- If you live in QLD, you may be covered under your state based scheme for urgent ambulance services nationwide.

Concession card holders may have subsidised ambulance services depending on the state in which they live.

This is an overview of Urgent Ambulance. Additional information you should know relating to this cover can be found in the Membership Guide available at hbf.com.au/membership-guide, in a branch or via 133 423.

What does Urgent Ambulance cover?

Urgent Ambulance provides unlimited cover for emergency treatment and urgent ambulance transport by road within Australia by a State Government ambulance provider or an HBF approved ambulance provider.

'Urgent' refers to circumstances classified as requiring urgent attention, which includes being admitted to an emergency department for treatment. HBF does not provide coverage for air or water ambulance services.

It also includes on-site attendance not requiring transportation and where the approved ambulance provider has classified the service as urgent or emergency.

All of HBF's hospital and most of our extras policies include Urgent Ambulance coverage. If you need cover for non-urgent ambulance transport, you can add Ambulance Care to any HBF hospital policy. Talk to us for more details.

How soon can you claim?

There's a 7-day waiting period from the date of joining before you can claim for urgent ambulance services.