

Prime Package Silver Plus

Change Summary

Summary of Dental Changes – Effective 1 January 2027

Change	Details
Decrease to Preventative dental benefits at Member Plus providers	Your benefits for Preventative services at Member Plus providers are decreasing from 85% to 60% of the schedule fee.
Scale and clean limit change	The one no gap scale and clean benefit available at Member Plus providers will no longer have a separate annual limit, it will be covered under your combined annual dental limit.
Expansion of schedule fees at Member Plus providers	We are expanding the range of schedule fees to include Preventative, General Restorative, Major Dental and Implants services.
Changes to benefits at Member Plus providers	Your benefits for all General Restorative, Major Dental and Implants services at Member Plus providers are changing from set dollar benefits to 60% of the schedule fee.
Changes to benefits at non-Member Plus providers	Your benefits for Preventative, General Restorative, Major Dental and Implants services at non-Member Plus providers are changing. Some benefits are increasing or decreasing, while others remain unchanged.
New benefits available to you	You will be able to claim benefits for the following services which currently receive nil benefits - General Restorative: Item 598, Major Dental: Items 579, 692 and 731, Implants: Items 685 and 686. You won't have to serve waiting periods for these new services provided you and everyone on your current cover have served all existing waiting periods for General Restorative, Major Dental and Implants.
Introduction of Member Plus Premium providers	We are expanding our Member Plus network by introducing a new tier of providers called Member Plus Premium. When you visit these providers, your benefits for Preventative, General Restorative, Major Dental and Implants services will be 60% of the schedule fee.

Introducing new no gap offers

You can access a range of no gap dental services through our Member Plus and Member Plus Premium providers. Your benefit for these offers will be 100% of the schedule fee each calendar year, subject to limits.

The no gap services available to you depend on which provider you visit. You can choose to have your treatments both at Member Plus and Member Plus Premium providers. However, some of the no gap offers are exclusively available at Member Plus Premium providers only.

No gap services	Provider Network
Check-up	2 services both at Member Plus Premium, OR 1 service at Member Plus, OR 1 service at Member Plus followed by 1 service at Member Plus Premium
X-ray	2 services at Member Plus Premium
Simple filling	1 service at Member Plus Premium

What items are included in the offers?

A check-up consists of:

Item 011: Comprehensive oral examination, or Item 012: Periodical oral examination,
Item 111: Removal of plaque and/or stain, or Item 114: Removal of calculus – first appointment, and
Item 121: Topical application of remineralisation agents, one treatment

An x-ray consists of:

Item 022: Intraoral radiograph – per exposure

A simple filling consists of:

Item 521: Adhesive restoration – one surface – anterior tooth – direct, or
Item 531: Adhesive restoration – one surface – posterior tooth – direct

Change examples

The table below sets out examples of specific items and how benefits are changing.

The following are not changing - waiting periods, Orthodontics and non-dental services included on your cover, for example, Physiotherapy, Chiropractic, or Optical.

Payment of all benefits, including no gap offers, is subject to your annual limits. Before receiving any treatment, contact us for a health benefit quote to understand your available limits, waiting periods and the benefits you will receive.

		Current benefits		New benefits effective 1 January 2027			
Commonly used services	Waiting periods	Benefits		Annual limits	Benefits		Annual limits
Preventative		Member Plus	Non-Member Plus	\$3,500 Combined annual limit for Preventative, General Restorative, Major Dental, Implants and Orthodontics Sub-limit of \$2,500 on Implants and Orthodontics	Member Plus Premium and Member Plus	Non-Member Plus	\$3,500 Combined annual limit for Preventative, General Restorative, Major Dental, Implants and Orthodontics Sub-limit of \$2,500 on Implants and Orthodontics
Scale and clean (Item 114)	2 months	85% of the schedule fee, unless no gap offer applies	\$83		60% of the schedule fee, unless no gap offers apply	\$65	
Oral examination (Item 012)			\$42			\$33	
Dental x-ray (Item 022)			\$34			\$26	
Fluoride treatment (Item 121)			\$21			\$17	
General Restorative		Member Plus	Non-Member Plus		Member Plus Premium and Member Plus	Non-Member Plus	
Extractions (Item 322)	2 months	\$132	\$132		60% of the schedule fee, unless no gap offers apply	\$141	
Simple fillings (Item 521)		\$63	\$63		\$75		
Major Dental		Member Plus	Non-Member Plus		Member Plus Premium and Member Plus	Non-Member Plus	
Crowns veneered (Item 615)	12 months	\$780	\$780		60% of the schedule fee	\$795	
Root canal (Item 417)		\$150	\$150			\$143	
Dentures (Item 719)		\$770	\$770			\$1,407	
Bridges (Item 643)		\$564	\$564			\$592	
Implants		Member Plus	Non-Member Plus		Member Plus Premium and Member Plus	Non-Member Plus	
Implants (Item 688)	12 months	\$1,075	\$1,075		60% of the schedule fee	\$1,077	

Note: Member Plus and Member Plus Premium benefits apply when the provider charges in accordance with the schedule fee, if the provider charges above the schedule fee, you may have a larger out-of-pocket cost. Member Plus dental arrangements available in WA, NSW, VIC, QLD and ACT only.