Standard Extras Change Summary

Summary of Dental Changes – Effective 1 January 2027

Change	Details
Decrease to Preventative dental benefits at Member Plus providers	Your benefits for Preventative services at Member Plus providers are decreasing from 75% to 50% of the schedule fee.
Expansion of schedule fees at Member Plus providers	We are expanding the range of schedule fees to include Preventative, General Restorative, Major Dental and Implants services.
Changes to benefits at Member Plus providers	Your benefits for all General Restorative, Major Dental and Implants services at Member Plus providers are changing from set dollar benefits to 50% of the schedule fee.
Changes to benefits at non-Member Plus providers	Your benefits for Preventative, General Restorative, Major Dental and Implants services at non-Member Plus providers are changing. Some benefits are increasing or decreasing, while others remain unchanged.
New benefits available to you	You will be able to claim benefits for the following services which currently receive nil benefits - General Restorative: Item 598, Major Dental: Items 579, 692 and 731, Implants: Items 685 and 686. You won't have to serve waiting periods for these new services provided you and everyone on your current cover have served all existing waiting periods for General Restorative, Major Dental and Implants.
Introduction of Member Plus Premium providers	We are expanding our Member Plus network by introducing a new tier of providers called Member Plus Premium. When you visit these providers, your benefits for Preventative, General Restorative, Major Dental and Implants services will be 50% of the schedule fee.

Introducing new no gap offers

You can access a range of no gap dental services through our Member Plus and Member Plus Premium providers. Your benefit for these offers will be 100% of the schedule fee each calendar year, subject to limits.

The no gap services available to you depend on which provider you visit. You can choose to have your treatments both at Member Plus and Member Plus Premium providers. However, some of the no gap offers are exclusively available at Member Plus Premium providers only.

No gap services	Provider Network
Check-up	2 services **both** at Member Plus Premium, OR 1 service at Member Plus, OR 1 service at Member Plus **followed by** 1 service at Member Plus Premium
X-ray	2 services at Member Plus Premium
Simple filling	1 service at Member Plus Premium

What items are included in the offers?

A check-up consists of:

Item 011: Comprehensive oral examination, or Item 012: Periodical oral examination,
Item 111: Removal of plaque and/or stain, or Item 114: Removal of calculus – first appointment, and
Item 121: Topical application of remineralisation agents, one treatment

An x-ray consists of:

Item 022: Intraoral radiograph – per exposure

A simple filling consists of:

Item 521: Adhesive restoration – one surface – anterior tooth – direct, or
Item 531: Adhesive restoration – one surface – posterior tooth – direct

Change examples

The table below sets out examples of specific items and how benefits are changing.

The following are not changing - annual limits, waiting periods, Orthodontics and non-dental services included on your cover, for example, Physiotherapy, Chiropractic, or Optical.

Payment of all benefits, including no gap offers, is subject to your annual limits. Before receiving any treatment, contact us for a health benefit quote to understand your available limits, waiting periods and the benefits you will receive.

		Current benefits			New benefits effective 1 January 2027		
Commonly used services	**Waiting periods**	**Benefits**		**Annual limits**	**Benefits**		**Annual limits**
Preventative		Member Plus	Non-Member Plus		Member Plus Premium and Member Plus	Non-Member Plus	
Scale and clean (Item 114)	2 months	75% of the schedule fee, unless no gap offer applies	$73	No limit	50% of the schedule fee, unless no gap offers apply	$55	No limit
Oral examination (Item 012)			$37			$28	
Dental x-ray (Item 022)			$30			$22	
Fluoride treatment (Item 121)			$18			$14	
General Restorative		Member Plus	Non-Member Plus		Member Plus Premium and Member Plus	Non-Member Plus	
Extractions (Item 322)	2 months	$108	$108	Up to 3yrs $600 3-5yrs $800 Over 5yrs $1,200	50% of the schedule fee, unless no gap offers apply	$126	Up to 3yrs $600 3-5yrs $800 Over 5yrs $1,200
Simple fillings (Item 521)		$59	$59			$68	
Major Dental		Member Plus	Non-Member Plus		Member Plus Premium and Member Plus	Non-Member Plus	
Crowns veneered (Item 615)	12 months	$630	$630	Up to 3yrs $800 3-5yrs $1,000 Over 5yrs $1,800	50% of the schedule fee	$636	Up to 3yrs $800 3-5yrs $1,000 Over 5yrs $1,800
Root canal (Item 417)		$120	$120			$114	
Dentures (Item 719)		$650	$650			Up to $1,125	
Bridges (Item 643)		$460	$460			$473	
Implants		Member Plus	Non-Member Plus		Member Plus Premium and Member Plus	Non-Member Plus	
Implants (Item 688)	12 months	Up to $878	Up to $878		50% of the schedule fee	Up to $957	

Note: Member Plus and Member Plus Premium benefits apply when the provider charges in accordance with the schedule fee, if the provider charges above the schedule fee, you may have a larger out-of-pocket cost. Member Plus dental arrangements available in WA, NSW, VIC, QLD and ACT only.